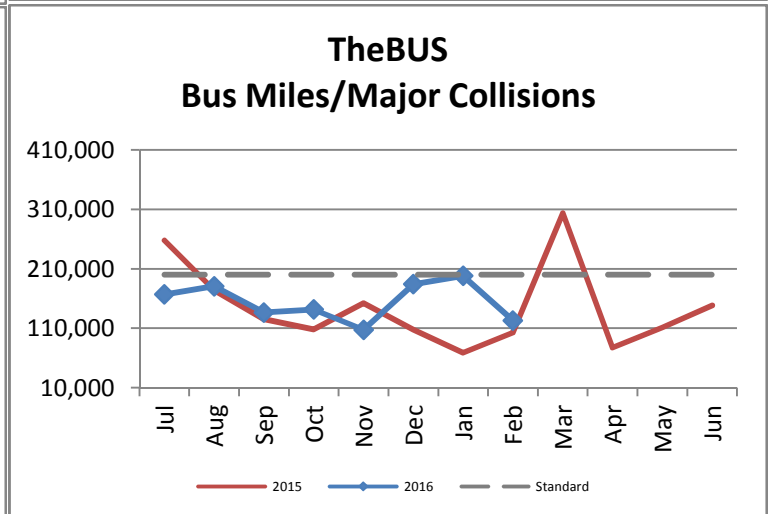
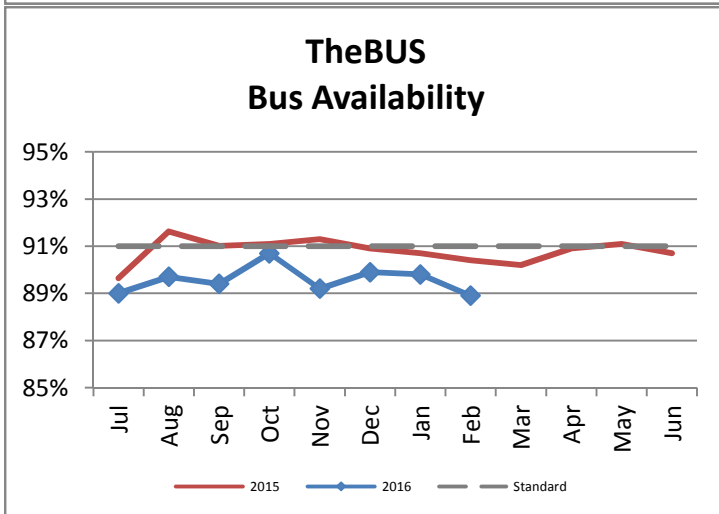
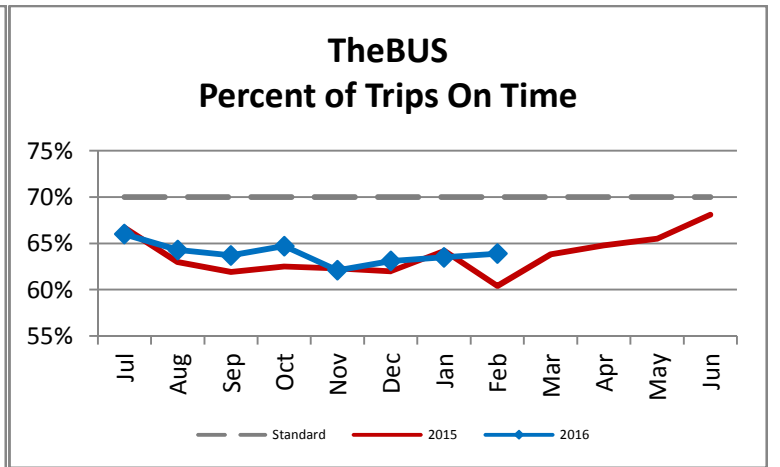
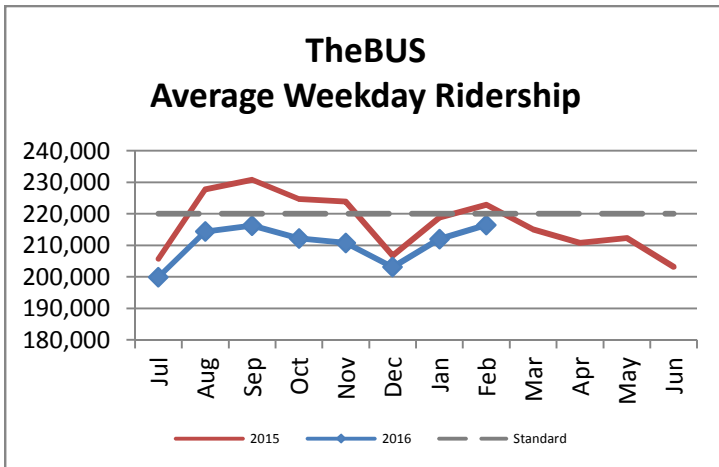


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending February 2016**

Key Performance Indicators (KPI)	February 2016	February 2015	Percent Change	8 Months FY2016	8 Months FY2015	Percent Change
Total Monthly Ridership	5,556,583	5,487,820	1.25%	45,018,625	46,767,967	-3.74%
Average Weekday Ridership	216,442	222,875	-2.89%	210,872	220,112	-4.20%
Percent of Trips On Time	63.9%	60.4%	3.5%	63.91%	62.88%	1.04%
Bus Availability	88.9%	90.4%	-1.5%	89.6%	90.8%	-1.26%
Bus Miles/Major Collisions	122,908	102,848	19.50%	154,830	137,101	12.93%
Bus Miles/Mechanical Road Calls	11,867	12,466	-4.81%	11,845	12,692	-6.68%
Spare Ratio	17.88%	19.31%	-1.43%	17.86%	20.13%	-2.27%
Cost per Hour	\$122.92	\$118.74	3.52%	\$121.50	\$124.25	-2.21%
Cost per Trip	\$2.72	\$2.52	8.29%	\$2.76	\$2.67	3.33%
Cost per Mile	\$8.80	\$8.39	4.86%	\$8.67	\$8.86	-2.17%
Farebox Recovery	30.71%	32.47%	-1.76%	29.23%	29.95%	-0.73%
Trips per Hour	43.30	47.51	-8.86%	44.04	46.59	-5.48%
Trips per Mile	3.10	3.34	-7.19%	3.14	3.32	-5.43%
Average System Speed	12.86	13.15	-2.14%	12.93	13.07	-1.03%
Percent Complete in 30 Days (Customer)	98.16%	98.00%	0.2%	97.46%	98.82%	-1.4%
Complaint Rate (Complaints per 100,000 trips)	10.35	11.30	-8.41%	11.31	10.49	7.81%



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